



Questions and answers related to therapy provided at CTC during COVID-19:

What will be different from when my child received services before COVID-19? Appointments are still 30 minutes long but some of the appointments now start on 15 minute intervals instead of 30 minute intervals to allow for greater social distancing and less congestion at points of entry/exit at our buildings. (i.e. appointments used to be at :00 or :30; now they start at :00, :15, :30 or :45 minute marks within the hour).

What measures will be implemented to ensure my child's safety?

- All individuals, including the children, will be verbally screened for COVID-19 symptoms, prior to being allowed entrance into CTC upon each visit.
- Staff will wear a procedural mask and eye protection to protect your child and themselves
- Anyone in the building is required to wear a 3-ply mask; this includes your child
- CDC cleaning guidelines are still followed and take place throughout the day as they normally do in a hospital based facility such as CTC
- Designated workspaces for therapy to take place that maintain >6 feet social distancing and limited exposure to other individuals in the building
- Siblings are not permitted to accompany any adult that needs to be with their child in therapy; unless the sibling is an infant
- Only one adult is permitted to accompany their child into therapy, adult must wear mask
- Washing or sanitizing of hands by everyone, your child included, before/after each session

What do we do when we arrive for our therapy sessions?

1. Once you park, call our office at 724-942-6100 at McMurray and 724-579-1030 at Washington
2. Our front office will ask you COVID-19 screening questions
3. Put a mask on you and your child and meet the therapist inside the waiting room 2-3 minutes before the start of your child's session or at the entrance; maintain 6 feet distance when possible
4. The therapist will provide therapy to your child in a safe environment
5. Please wait in your vehicle until your child's therapy session has concluded since the waiting rooms are closed
6. Put on your mask and meet your child and the therapist in the waiting room 2 minutes before the end of your child's session

What about group therapy or aquatic therapy?

Due to social distancing guidelines and safety as our top priority, we have limited group based therapy at this time. Aquatic physical therapy is currently being offered on somewhat of a limited basis depending upon patient need within their care plan.

Do you offer teletherapy or virtual therapy visits?

We do not offer this therapy service.

How do I schedule an evaluation for my child?

We are taking new referrals. Please contact our office to schedule an appointment for your child. We look forward to providing the necessary services for your children.

Best regards,
Washington Health Systems Children's Therapy Center

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