

## Activating Healow

for TeleVisits Step 1: Ensure your myWHS Physician Office Patient Portal is active. Log into your myWHS Patient Portal BEFORE downloading the healow app

Step 2: Download the healow app from



Step 3: Click "get started" once the app has downloaded:



Step 4: Enter Practice Code JCGECA and click "Login":



Step 5: The wheel is now visible to navigate through your chart. Click on "Appointments" to access your scheduled TeleVisit:

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are now viewable: 

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Step 6: Your upcoming appointments

Step 8: A consent is presented and must be agreed to by clicking the "Accept" button and then "Proceed":



Step 9: The TeleVisit is ready to begin. Click "Start TeleVisit:

<b>K</b> Back	Ready?
You can en	ter the virtual waiting room in 1 days
	Start TeleVisit

If you have a poor connection you may see a message such as "Internet connectivity issue. Retrying." If you can't connect, contact the staff at your provider's office. Please note that you can't call the office while in a TeleVisit on the same device.

Step 7: If you have taken any of your vital signs, they can be entered. Then click on "Submit vitals":

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