



WHS Virtual Care

24/7/365 access to doctors through video and mobile app

Recently, Washington Health System has been making great advancements by adopting new technology, particularly when that technology helps to make life easier and healthier for their patients. From their new state-of-the-art simulation education center, to handy smartphone apps, the health system is making it easier than ever to connect their patients with the best healthcare available.

Recently WHS is introduced an app that could possibly change the way you receive health care, all from your phone or computer. The new program is called “WHS Virtual Care”, and will let you visit with a doctor, virtually any time of day and anywhere. This technology will effectively replace the need for urgent care for many people. If you have an illness or injury that doesn’t require an emergency room visit, but is urgent enough to need immediate care, you can quickly log into an app and speak with a board-certified doctor.

The process is incredibly simple. You can download the free and convenient app right from your smartphone’s store or marketplace. For those who don’t have a smartphone, the same program will be available via website. WHS recommends that you download the app and

complete the quick registration process before you actually need care. Setting up your profile will take around 15-20 minutes and will provide the doctor with your background and health information, so he or she is better able to diagnose you and recommend treatment. Then, when you’re in a situation where you need to use the service, all you have to do is log in and request to be seen.

Your virtual visit will allow you to talk with a doctor, face-to-face, using your phone, tablet or computer’s built-in camera. If you don’t have video capabilities, an online chat function is also available. The doctor will be able to diagnose, recommend treatment and even prescribe medication.

WHS anticipates that the app will be incredibly useful for anyone who suffers from an urgent but non-emergency ailment like a sore throat, rash, urinary tract infection, earache, sinus infection, fever or cough. Instead of spending hours in an urgent care waiting room, or waiting days for an appointment with your family doctor, you can log in from the comfort of home, or wherever you happen to be. This is particularly convenient for late-night illnesses and unexpected sickness during travel and vacations. Many know the hassle of trying to locate an urgent care clinic while out of town. Now users don’t have to miss a minute of their vacation by using the WHS Virtual Care App.

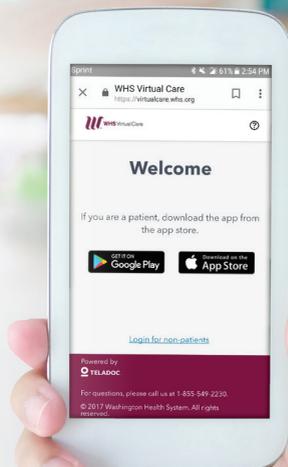
The app also contains several features that increase its functionality. Patients have the ability to upload a photo (rashes, pink eye, etc.) and send it to the doctor to examine. You also have the capability to add another person on the line during the doctor visit. This function is great for students who are away at college and would like their parents to be able to sit in on the visit. It’s also a convenient tool for the elderly. A family member can attend the visit with them and everyone can stay in the comfort of their own home.

The doctor you will speak with is able to provide medical advice and even prescribe medication. Because the service is fee-based, patients are not required to have health insurance. After your visit, you will receive a summary report that can be printed. Occasionally there is a short wait to speak with a doctor. In that case, you wait in the virtual waiting room, where you can view videos and other educational health information. The app will send a notification when the doctor is ready to see you.

WHS Virtual Care is just one more way that Washington Health System is providing patient-centered care to the surrounding community.

WHSVirtualCare.com

- 1 Get Started**
Download the app or visit the URL above.
- 2 Create an Account**
Don’t wait until you are sick to create your account. Sign up today.
- 3 Request a visit**
A doctor is now a click away!



Written by Emily King